

## About us

At Your Service Home Care is a new Home Care provider, extended from the renowned Residential Aged care in the Western Suburbs, Cumberland Manor.



We provide a variety of Home Services to meet the care needs and assist older people to remain independent at home.

Our professional team are happy to work with you to develop a specific care plan tailored to your needs.



## Location

We are located in the Western Suburbs and you can find us in our Main Office,

Cumberland Manor:

25-27 Wiltshire St, Sunshine North 3020

Cumberland Manor is 13km to the west of Melbourne's CBD, and only 2km from Sunshine Market Place.

The facility is in close proximity to Sunshine College, with shopping facilities available nearby along Ballarat Road.

*Call our friendly staff to discuss how you would like us to improve your quality of life in the comfort of your own home*



## Contact us

Contact Remy for any enquiries on:

Telephone: 9311 9746

Mobile: 0416 215 088

Email: [ays@cumberlandmanor.com.au](mailto:ays@cumberlandmanor.com.au)

Website: [www.ayshomecare.org](http://www.ayshomecare.org)



ABN 54 671 268 301

Extended Home Care service from



Residential Aged care



*Delivering the highest quality care with our personalised approach, all in the comfort of your own home*

## List of Services we provide:

- ❖ Personal Care & Grooming
- ❖ Assistance with everyday tasks
- ❖ Meal Preparation
- ❖ Housekeeping
- ❖ Light Housework
- ❖ Gardening & Home Maintenance
- ❖ Home safety Assessment
- ❖ Care Companionship & Social Support
- ❖ Diversional Therapy
- ❖ Assistance to attend events or appointments
- ❖ Transport and Travel Companion
- ❖ Shopping and Shopping Assistance
- ❖ Video calls & Skype
- ❖ Internet & Email use
- ❖ In-Home Respite care
- ❖ Overnight Care
- ❖ Nursing Services
- ❖ Medication assistance & management
- ❖ 24hr/7day telephone Nursing Support
- ❖ In-Home Allied Health Services (such as Physiotherapy, Podiatry, Counsellors, etc.)
- ❖ Case Management
- ❖ Client-Care Coordination
- ❖ Medical Aids & Equipment
- ❖ And many other services!



## Our Staff

We see people as our greatest asset, we believe our clients have particular and specific needs, and each person has something different that is important to them.

At Your Service Home Care caters to your individual needs and wants with multi-lingual, multi-skilled, and compassionate staff.



## Help at Home: Costs Explained

The Australian Government Subsidy is paid directly to your chosen provider. The subsidy paid is different for each level of Home Care Package.

If you are eligible, you will be asked to contribute to the cost of your care where your personal circumstances allow.

The maximum Income Tested Fee you pay will be determined by the Department of Human Services.



## Eligibility

- ❖ Aged Care Client Record (ACCR) or My Aged Care (MAC) Support Plan
- ❖ An assessment by the Aged Care Assessment Team



## What does it cost:

At Your Service Home Care offers a range of care and support services, many of which are funded by the government. Your eligibility for government-funded services is determined by the Aged Care Assessment Service (ACAS).

In some instance, you may be asked to contribute to your cost of care.

Our fees are available on request.

**We DO NOT charge any ADMINISTRATION CHARGES or CASE MANAGEMENT fees!**

**You only pay for the services you receive**